

Patient Participation Group (PPG)

Cedar Practice

Wednesday 12th May 2021

13:30 – 14:30

In attendance from PPG:

FD

SG

GP

SI

CH

MW

In attendance from Cedar Practice

Katie O'Beirne, Practice Manager

Angie Oliver, Practice Secretary

1. Welcome and Introductions

Meeting took place via Zoom. Meeting was delayed as technical fault with Katie's web camera.

Katie welcomed the group and introductions were made.

2. Operose Health Care

PPG collectively concerned about Operose Healthcare taking over practices in London. Katie outlined that the American for profit health organisation has taken over GP Practices in London. Katie went on to speak on behalf of the practice stating partners at the Cedar Practice oppose the organisation taking over GPs. The practice has started to build GP and practice staff resilience to ensure that the practice can continue to provide the current service.

3. Covid-19 vaccination roll-out process

PPG shared experience receiving covid-19 vaccination from receiving initial communication to receiving the second vaccination.

The group congratulated the service they had received via City and Hackney Confederation and GP Practices. GP is a volunteer at the John Scott Covid-19 vaccination centre and praised the organisation and support and raised concern with the lack of volunteers at the Centre due to the end of lockdown. Face to face consultations

4. New CCG alignment

Katie outlined City and Hackney now aligned with North East London CCG. No further questions.

5. Homerton Hospital Pathology Service

FD has been keeping the group updated on this development however he said we did not need to discuss today in light of the pandemic.

6. Social Prescribing

Social practice continues to grow as a core part of general practice care. Katie outlined the social prescribing service within Woodberry Wetland PCN. FD expressed he would like to see social prescribing explored in social settings. Katie pointed out that the John Scott Health Centre continues to operate a gardening network and for more information speak to Dr Meena Krishnamurthy from Heron Practice.

7. Cedar Practice update

Katie announced Maureen Crane will retire at the end of the month. Maureen has worked at the practice for over 19 years and she will be missed by staff and patients.

Face-to-face appointments:

Feedback from the group suggested some were unaware the practice is offering face to face appointments. Katie confirmed the practice had been offering a face to face

8. AOB

All agreed to meet virtually. CH pointed out that the PPG does not represent practice population cultural diversity. Katie acknowledged this and suggested the group email ideas on how to encourage more patients to attend the group.

9. Date of next meeting

TBC.